

To: BNSF Carload Customers

June 5, 2009

Despacho Previo Notifications Via Email Only Effective June 15, 2009

BNSF's "Despacho Previo" documentation process and rules govern the amount of time that a rail shipper is allowed for a shipment to be successfully documented for entry into Mexico. If the free time allowed is exceeded, the tariff specifies the amount of document delay charge that is owed.

As a courtesy to shippers, BNSF currently notifies their identified freight forwarder (broker) via facsimile when the free time has been initiated. **Beginning Monday, June 15, 2009**, this notification process will change from fax to **email only**. This is the only change to the current process.

For full details on BNSF Despacho Previo, please [visit our Web page](#).

If you have any questions, or would like to verify the email contact information that is in our system, please email BorderSupport@bnsf.com.

Your business is important to us. Thank you for choosing BNSF Railway as your transportation service provider.