GENERAL INFORMATION ABOUT YOUR RIGHTS TO BENEFITS FOR RETIREES
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GENERAL INFORMATION ABOUT YOUR RIGHTS TO BENEFITS (FOR RETIREES)

BNSF Group Benefits Plan

Effective Jan. 1, 2019

BNSF’s Rights

The following rules apply to the various programs and plans that make up the BNSF Group Benefits Plan. The Plan Administrator and Claims Administrators will apply the rules uniformly to all eligible employees. If there is a question about the meaning of any part of this Summary Plan Description (SPD) or the interpretation and application of a plan document, the Plan Administrator and Claims Administrators have the discretionary authority to interpret and apply the terms and provisions of the plan documents and this Summary Plan Description (SPD).

Plan Interests May Not Be Transferred

Any benefit payable from the BNSF Group Benefits Plan may not be transferred by you to anyone else. You may not commit benefits payable to you to pay your personal debts or other obligations that are not otherwise covered benefits under the BNSF Group Benefits Plan. You may not sell your interest in any benefit payable to you. The Plan Administrator will not prevent a provider from receiving payment for eligible charges for covered services if there is a valid assignment of benefits. The Claims Administrator has the discretionary authority to determine whether an assignment of benefits to a provider is valid.

Right to Information

You must provide the Plan Administrator and Claims Administrators with any information they believe is necessary to administer benefits and coverage available under the BNSF Group Benefits Plan. If the information you provide at enrollment (including later changes) or claim forms is not correct, or if you omit important information, your enrollment may be terminated or your claim may be denied.

Defined terms: For the meaning of terms in blue, click to see the Defined Terms section.

Previous view: Return to your previous page by right clicking and selecting the “previous view” option. To add the handy “previous view” button to your toolbar, open your Adobe Reader tools and select Page Navigation, then Previous View.

Notify the BNSF Benefits Center at 833-277-8051 as soon as possible of any information changes related to your benefits.
You must inform the BNSF Benefits Center as soon as possible if any of your information changes, but in no event later than 31 days of the change. For example, if the mailing address for you or your spouse or dependents changes, you must notify the BNSF Benefits Center as noted.

**No Guarantee of Benefits**

Participation in the BNSF Group Benefits Plan does not guarantee you any benefits under the BNSF Group Benefits Plan now or in the future.

**Program Amendment and Termination**

The BNSF Group Benefits Plan has been established for the exclusive benefit of eligible BNSF employees, retirees and their eligible dependents. BNSF reserves the right to amend, modify or terminate any or all of the programs or plans, including any of the options, benefits or the amount of any required retiree contributions at any time and for any reason. You will be notified of any change affecting you within a reasonable period of time.

**No Vested Rights**

Benefits under the BNSF Group Benefits Plan are not vested, which means that you do not have any permanent right to these benefits. Your right to benefits is limited to claims you incur before the first to occur of the following events:

- Amendment of a program or plan,
- Termination of a program or plan,
- Expiration of the period that claims can be accepted by the Claims Administrator, or
- Termination of your eligibility to participate.

**No Escheat of Uncashed Benefit Payments**

Any benefit payments or reimbursements made by check must be cashed within one year after they are issued. If any check for a benefit payable under a self-insured program is not presented for payment within one year of the date of issue, the BNSF Group Benefits Plan will have no liability for the benefit payment, the amount of the check will be deemed a forfeiture, and no funds will escheat to any state (meaning the payment will not become the property of the state as unclaimed funds). Uncashed checks for insured programs will be subject to procedures established by the Claims Administrator.
YOUR RIGHTS

Privacy Rights
The Health Insurance Portability and Accountability Act of 1996 and its applicable regulations (HIPAA) is a federal law that, in part, requires group health plans, such as the retiree Medical and Vision Care Programs, to protect the privacy and security of your confidential health information. As employee welfare benefit plans under ERISA, the programs are subject to the HIPAA privacy rules. To comply with the privacy rules, the programs will not use or disclose your protected health information without your authorization, except for purposes of treatment, payment, health care operations, program administration, or as required or permitted by law.

A description of the BNSF Group Benefits Plan’s uses and disclosures of your protected health information and your rights and protections under the HIPAA privacy rules is in the Notice of Privacy Practices, which has previously been provided to you. You may also access this notice on the internet at bnsf.com/retirees/exempt-retirees/medicare-eligible-benefits-enrollment/pdf/PrivacyPracticeNotice.pdf. In addition, you may request a copy of the notice by contacting:

BNSF Privacy Official
P.O. Box 961055
Fort Worth, Texas 76161
Phone: 800-234-1283, option 6

Security Measures for Electronic Protected Health Information (PHI)
To operate the BNSF Group Benefits Plan, it is necessary for BNSF to exchange confidential information, including Protected Health Information (PHI), electronically with service providers. These include the Claims Administrators, insurance companies and other administrative service providers. Protecting the confidentiality, integrity and availability of electronic PHI is of critical importance. BNSF maintains administrative, physical and technical safeguards that reasonably and appropriately protect electronic PHI that the BNSF Group Benefits Plan and its service providers create, receive, maintain or transmit to operate the Plan.

In compliance with BNSF’s Privacy Practices, BNSF staff and the BNSF Group Benefits Plan service providers will report to the Plan Administrator any attempted or successful unauthorized access, use, disclosure, modification or destruction of electronic PHI; or interference with BNSF’s information systems operations, of which they become aware. If such a security incident results in disclosure of PHI that is not permitted by the BNSF Group Benefits Plan, any staff member who knows of the disclosure is required to report it to the Plan Administrator.

To further protect electronic PHI, BNSF keeps the Plan Administrator’s functions adequately separated from other company operations through reasonable and appropriate security measures.
WHO TO CALL ABOUT YOUR BENEFITS

For questions about rights under the BNSF Group Benefits Plan, call the BNSF Benefits Center at 833-277-8051. Benefits Center representatives are available Monday through Friday, 7 a.m. to 7 p.m. Central time.

DEFINED TERMS

About These Terms
The following definitions of certain words and phrases will help you understand the provisions to which the definitions apply.

Some definitions apply in a special way to specific benefits or provisions. So, if a term that is defined in another chapter of this SPD also appears as a defined term listed here, the definition in the other chapter will apply to that specific chapter rather than the definition below.

BNSF, company, employer – Burlington Northern Santa Fe, LLC, 2301 Lou Menk Drive, Fort Worth, TX 76131, and subsidiary companies.

Claims and Account Administrators – For identification of Claims and Account Administrators, see the chapters of this SPD titled Administrative Information – Medical and Vision Care Programs for Pre-Medicare Retirees or Administrative Information – Life Insurance Program for Retirees.

Discretionary authority – The power or right to decide or act according to one’s own judgment and enforce that decision or action.


Plan Administrator – Vice President and Chief Human Resources Officer, BNSF Railway Company, 2301 Lou Menk Drive, Fort Worth, Texas 76131.