Additional Lift Provisions at Memphis Intermodal Facility  
Effective in July

Effective Tuesday, July 14th, additional lift services (also called flips) requested at BNSF’s Memphis Intermodal Facility will be required to be reported through the BNSF.com web tool Display Intermodal Lot Location (DLL).

For each flip needed in addition to the initial single lift provided at origin and destination (as outlined in Item 14 of the Intermodal Rules & Policies Guide), the requestor must submit a flip authorization prior to that lift being performed, excluding applicable live lifts. The party requesting the lift – which may include the drayman, shipper, chassis pool provider or any other party involved with the shipment – will be responsible for the lift fee.

While not a revision to BNSF’s lift policy, this enhanced tracking of flips at these facilities will drive future planned enhancements to flips tools. Item 14 in BNSF’s Intermodal Rules & Policies Guide denotes:

“Chargeable lifts include, but are not limited to:

- Lifts from the ground to a chassis due to lack of Shipper-provided chassis.
- Lifts for pre-mounted shipments, when such shipments are not obtained (see Item 15: Furnishing Chassis, Section 5).
- Lifts from one chassis to another chassis.
- Lifts from a chassis to the ground or extra lifts from ground to railcar.
- Lifts from a railcar at any location other than the origin or destination hub, due to circumstances, including, but not limited to, the lack of or incomplete Shipper furnished shipping instructions or documentation, or any condition attributable to the Shipper.”

Note that this includes lifts for units ingating these facilities on private, non-pool contributing chassis. Additionally, (as denoted in BNSF’s Intermodal Rules & Policies Guide, Item 37, section 6b), private bare chassis left on BNSF property for more than 24 hours following notification will incur storage charges in accordance with BNSF’s intermodal storage policy.

Your business is important to us. Thank you for choosing BNSF Railway as your transportation service provider.

If you have any questions, please send an email to Customer.Notifications@bnsf.com