



June 30, 2020

BNSF Introduces New Domestic Container Outgate Appointment Tool at its Memphis Intermodal Facility

Starting Tuesday, June 30, 2020, BNSF will begin offering a new Outgate Appointment process and tool to schedule pick-ups from our stacked operations at our Memphis Intermodal Facility. This process will enable domestic intermodal customers and dray carriers to make appointments based on planned outgate times. It will also help reduce driver turn times by matching scheduled pick-ups with real-time capabilities.

To access the Outgate Appointment Tool for Memphis Intermodal Facility Only:

- Log-in to bnsf.com
- Go to Display Intermodal Lot Location (DLL) application
- Enter container(s) in DLL main screen and hit the submit button
- Place a check by container(s) and hit the Outgate Appointment button
- Select the date and hour planned for each outgate container*. Appointments can be made in green or yellow hours, with priority given first to green appointments, then yellow, followed by units with no appointment.
 - Green hour indicates appointment availability
 - Yellow hour indicates limited availability; wait times may be extended
 - Gray hour indicates restricted availability; wait times will be extended
 - Appointments include a three-hour window with a one-hour grace period before and after the appointment hour.
- Cancel appointment anytime up until midnight on your appointment day, however it is recommended to cancel your appointment as soon as possible
- Auto-cancel will occur for no shows and late train

The screenshot shows the BNSF Display Intermodal Lot Location application. At the top, there is a navigation bar with links for BNSF.com, Departments, Employee Tools, Employee Services, Employee Online, Training Resources, Policies, Site Map, and Search. Below the navigation bar, the page title is "Display Intermodal Lot Location" and "Display Data". There are several utility links: Search Inventory, Manage Flip Authorizations, Bill Later, Verify Booking Number, and Help. A report title "Display Intermodal Lot Location Report" is shown with the execution date "Date Executed: Fri Nov 08 12:04:40 CST 2019". Below the report title are links for Original Data, Original Data in Excel, Printable Format, and New Query. A section for sorting data includes a text input field and a "Go" button. A section for filtering data includes a checkbox and a "Go" button. A section for assigning an appointment date/time includes a unit checkbox and an "Outgate Appointment" button. The main data table has columns for Unit, Unit Number, Atch, Atch Number, Dest Hub, Last Ramp Location, Bill Y/N, Lot, Row, Spot, Storage Last Free Day, Missed P/U Fee, Est DRMP Date, Est DRMP Time, Pickup Number, Appt Date, Appt Time, Mate Date, Mate Time, Pre/Trkr CHASSIS, Inventory Status, and Lckd ETN. The table contains three rows of data, with the second row highlighted in yellow. At the bottom of the table, there are buttons for "Authorize Flip" and "Outgate Appointment".

Unit	Unit Number	Atch	Atch Number	Dest Hub	Last Ramp Location	Bill Y/N	Lot	Row	Spot	Storage Last Free Day	Missed P/U Fee	Est DRMP Date	Est DRMP Time	Pickup Number	Appt Date	Appt Time	Mate Date	Mate Time	Pre/Trkr CHASSIS	Inventory Status	Lckd ETN	Lckd ETN	
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
<input checked="" type="checkbox"/>	BNSF 123456			MEMPHIS TN	MEMPHIS TN	Y	4	LA						*****						In Inv on Ground	40		
<input checked="" type="checkbox"/>	ABCD 456123			MEMPHIS TN	MEMPHIS TN	Y	4	LA		N/A				*****						In Inv on Ground	20		
<input checked="" type="checkbox"/>	BNSF 654321			MEMPHIS TN	MEMPHIS TN	Y	4	LA		N/A				*****						In Inv on Ground	20		

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Outgate Appointment System

Please refresh frequently to ensure you are viewing the latest status

Unit Id	Destination	Date	Time	
BNSF 123456	MEMPHIS, TN	2020-06-12	1900	UPDATE CANCEL
ABCD 456123	MEMPHIS, TN	2020-06-13	Select Time	SAVE
BNSF 654321	MEMPHIS, TN	Select Date		SAVE

- Green hour indicates appointment availability
- Yellow hour indicates limited availability, wait times may be extended
- Gray hour indicates restricted availability, wait times will be extended

Select Time

- 0000
- 0100
- 0200
- 0300
- 0400
- 0500
- 0600
- 0700
- 0800
- 0900
- 1000
- 1100
- 1200
- 1300
- 1400
- 1500
- 1600
- 1700
- 1800
- 1900

While outgate appointments in Memphis are not required, domestic intermodal customers and dray carriers are encouraged to use this new process as it can support a better driver experience. If you have any questions on the registration process, please email the BNSF eBusiness team at ebizhelp@bnsf.com. If you have questions on the tool or appointment process, please call 888-428-2673.

Thank you for your business and for choosing BNSF as your freight transportation provider.

** Occasional exceptions may apply to honoring appointments due to operational circumstances. Storage free time remains the same.*